

## Customer Service Update

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### Testing Supplies Available From Cherney!

Most customers use a regular, fixed volume of sampling sponges, swabs or vials to collect and transport environmental samples on a regular, (often monthly) basis. Purchasing large quantities of these testing supplies often results in problems such as: loss of warehouse storage space, limited access temperature-controlled storage (refrigerator) not to mention the opportunity for contamination or tampering or reaching expiration date prior to usage. And there's always the chance that "Hey, who used the last of the sponges?" could happen to you.

Cherney Microbiological offers a solution for these problems.



Sterile Vials



HydraSponge

Cherney inventories a select list of the most commonly used sampling supplies and offers them for sale to our customers. Cherney offers shipment of supplies two ways. The first is monthly standing orders, shipped to your location on the last Monday of each month.

This convenient service ensures you have the necessary sampling supplies ready when you need them. Most customers order supplies this way to alleviate having to remember to place a recurring order with our shipping and receiving department.

Cherney also offers an "Upon Request" service. These customers obtain a Supply Request Form from our website or by sending an email to [supplyrequest@cherneymicro.com](mailto:supplyrequest@cherneymicro.com). Complete the form and fax it to 920-406-0041. Orders are filled within 48 hours after receipt and shipped to your location. Our shipping and receiving department notifies you when the shipment occurs.

To receive a brochure of available supplies, contact [supplyrequest@cherneymicro.com](mailto:supplyrequest@cherneymicro.com)

Since it was founded in 1989, Cherney Microbiological Services has earned a reputation for providing nationwide clients with precise microbiological testing and associated services on a highly customized level.

One of the select few woman-owned businesses in the science-based industry, Cherney Microbiological Services is proud to be a member of the Women's Business Enterprise National Council.

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