

Cherney Proficiency Programs Update

Fall 2009

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Introducing Cherney's New Proficiency Program Coordinator

Cherney Microbiological Services proudly announces the promotion of Ms. Sarah Hazaert as Proficiency Program Coordinator. For the past year, Sarah has been a valuable member of the Cherney Microbiological staff working primarily in the Diagnostics department. Sarah is a 2008 graduate of Ripon College, (Ripon WI) where she majored in Biology and minored in Business Administration. Sarah's college education and practical work experience in the Diagnostic department give her the skills necessary to implement the enhancements to the Cherney Proficiency programs occurring in 2010. Sarah is looking forward to working with all proficiency participants as these changes take place. Feel free to contact her via email with any questions you have regarding the Proficiency Programs!

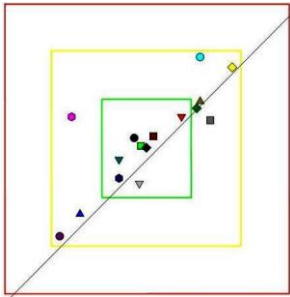


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Since its foundation in 1989, Cherney Microbiological Services has earned a reputation for providing nationwide customers with precise microbiological testing and associated services on a highly customized level.

One of the select few woman-owned businesses in the science-based industry, Cherney Microbiological Services is proud to be a member of the Women's Business Enterprise National Council.

New Software Implementation & Requirements



Cherney will implement a software upgrade its proficiency software effective 1st quarter of 2010. This upgrade benefits you, our customer in many ways. Efficiencies in the statistical analysis and reporting processes allow us to continue to provide timely turn-around of performance to participants as our programs continue to grow. Upon request, additional statistical comparisons

will now be available such as trending technical performance by participant over time or trending by method or test matrix.

The new electronic reporting form includes drop-down menus for reporting ease. Lastly, most communication will be done electronically for speed and convenience. Up-to-date contact information is vital and we will regularly confirm we have the most current information.

Due to the cost of Thermo™ Shippers used to maintain the integrity of the Proficiency Program samples, shippers must be returned promptly to Cherney Microbiological Services, Ltd. *Failure to do so results in a service charge of \$30 per shipper.*

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Updates to Results Reporting Forms



Testing, Cherney Micro offers comprehensive lab services.

To assure accurate reporting of your test data, participants must accurately submit results within the specified reporting deadline, electronically, effective 1st Quarter 2010. Waiting for those who fail to report within the timeline would delay our statistical analysis and the distribution of all data. Electronic transmission ensures confidential information transfer between each participant and Cherney. Listed below are some of the changes that you will see on the new results reporting forms:

- A. Company name & Facility location (i.e. ABC Company – Green Bay Plant) – this insures proper results distribution
- B. Company Address (City, State, & Zip) – insures accurate and up-to-date records in our database
- C. Unique identity of technician who performed analysis – Cherney Microbiological Services respects the privacy of its participants and will not use this information other than for tracking purposes – providing this information allows participants to track and trend performance/measure technical competence (i.e. Joe Cherney or JC).
- D. Final results shall be mailed to: John Doe (JDoe@companyabc.com) – If results are to be sent to a corporate location, or additional reporting is needed, please state in this section otherwise results will only be sent to those listed on the form.
- E. Comments – All comments are encouraged, we strive to provide a valuable, affordable service. If you experience any problems, please contact us.
- F. Method utilized to generate test results – it is important that you record the method used to test your samples (i.e. Petrifilm, Pour Plate, Babcock). Our software upgrade allows us to statistically compare the data collected by method. If you need technical justification for a method change or for equipment replacement, you will find this information invaluable. Contact us for further information.

- Please make certain we have accurate contact information for your facility.
- If there is a personnel change, please inform us.



Changes can be made up to 72 hours prior to sample shipment.

Email: Sarah Hazaert shazaert@cherneymicro.com

Visit us online at www.cherneymicro.com
 For Proficiency Program questions; please contact Sarah Hazaert at
shazaert@cherneymicro.com